

The printer hardware is available at any computer store, computer store stores including one store that sells all kinds of printer supplies. The printer has a function that is needed for offices, schools, or individuals. In this case the difficulty consumers seeking information about the printer product sold in computer stores, can be seen by the small number of computer stores that provide better information to consumers through the mass media or Internet media. Selection of printer product that is often overlooked is memalui several criteria contained in the printer itself, not infrequently make consumers be confused with the existing criteria at the moment because every product offers a product with a wide range of criteria. Starting from the criteria of price, print speed, additional features, color printers and the main product is the price of the printer itself.

In this study, a decision support system built printer product selection using PROMETHEE method. PROMETHEE calculation is based on consumer input data. This system gives advice on which printer product will be suggested to the consumer. This study was conducted using a waterfall methodology and using the programming language PHP and MySQL database.

Keyword: *Promethee, Kriteria, Waterfall Model*