

ABSTRACT

An Expert System To determine the damage at blackberry 8520 with Certainty Factor Methods.

**Oleh:
CANDRA SAPUTRA
410014**

Blackberry is the most favorite smartphone by all the people right now and blackberry is switable used for among people, blackberry is good for children, teenagers or for parents. Most the favorite blackberry right now is blackberry 8520, because the price is not really expensive so blackberry 8520 is the favorite ones, with the xistence blackberry 8520 right now it's reakky hel to make easy people in so cialization and in interaction. So that with the many interest and user that use blackberry 8520 make the smartphone are often use, .and many also blackberry that used is broke because the wrong user of blackberry 8520.

So that the software can find the symptoms of damage with the solution to repair the damage of blackberry 8520 as fast as possible, then he mode an expert system to defermine the damage on the blackberry 8520 with the certainty factory method.

Certainty factor method is expected can gift some information about the blackberry tohe blackberry 8520 damage, and also the alternative solution can produced by rapid and proper to determine the blackberry 8520 damage by looking from the phenomenom that a rising without have to consult with the expert person.

Keywords : Expert System , Blackberry 8520 , Certainty Factor