ABSTRACT

"Use of COBIT Framework 4.1 In Maturity Level Measuring Information Technology Governance At Company PT. Tunas Baru Lampung (Branch Palembang)"

Information technology needs today are very important, as well as PT. Tunas Baru Lampung already apply information technology in business but who do not yet maximal application due to the lack of coordination on the part of IT to the user program. From the above problems writer wanted to know the extent to which the maturity level of information technology governance at PT. Tunas Baru Lampung. The method used is the COBIT 4.1 framework. This research focus only on two dominant COBIT 4.1 is DS and ME consisting of 51 questions. The research method was interviews, questionnaires and analysis of the level of maturity and pleasure. Interviews were conducted to division employees noodles, soaps, and oils. Questionnaires were administered to 40 respondents. Results of the evaluation showed that the Information Systems IT governance that exist in PT. Tunas Baru Lampung is good enough. From both domains produced an average level of maturity in point 3.1 which is included in the category level 3-Defined Processes.

Keyword: Framework COBIT 4.1, IT Governance, Maturity level