

ABSTRACT

Novi Yanti, Pengaruh Komponen Sistem Pengendalian Manajemen (*Quality Goal, Quality Feedback, dan Quality Incentive*) Terhadap Kinerja Manajerial (dibawah bimbingan Ibu Kusmawati, SE., Msi., Ak.)

This study aims to determine and prove Effect Component Management Control Systems (quality goal, quality feedback, and quality incentive) on managerial performance.

Data were collected through a survey with respondents throughout senior high school principal / accredited Madrasah-A in the city of Palembang. Data were tested using multiple linear regression analysis using SPSS 11. In order for good regression results, test data quality (validity and reliability), the classical assumption test (normality test and test multikolonieritas, Heterokestisitas). Results of testing the first hypothesis (H1) is accepted that quality goals affect managerial performance, the second hypothesis (H2) is rejected, namely quality feedback has no effect on managerial performance, the third hypothesis (H3) received the quality incentive effect on managerial performance

Keyword : Management Control Systems (quality goal, quality feedback, and quality incentive), managerial performance.