

ABSTRACT

Dina Angelina, Effect of Organizational Culture and Award System (Reward) the relationship between Total Quality Management (TQM) and managerial performance.

This study aimed to examine the effect of organizational culture and reward system (reward) the relationship between Total Quality Management (TQM) and managerial performance. The population in this study is an accredited private school A and B. Sampling technique using purposive sampling technique. The research sample was obtained as many as 16 schools. The statistic method used to test the hypotheses is multiple regression with SPSS ver. 17.00. The test results indicate that the first hypothesis (H1) which states that the Total Quality Management (TQM) affects managerial performance is acceptable. The second hypothesis (H2) stated that organizational culture affects the relationship of Total Quality Management (TQM) and managerial performance, rejected. The third hypothesis (H3), which states that the system of rewards (reward) affect relationship of Total Quality Management (TQM) and managerial performance, rejected.

Keywords: Organizational Culture, Awards System (Reward), Total Quality Management (TQM), and Managerial Performance.