ABSTRACT

Mayjend HM Ryacudu regional hospital is a regional hospital owned by the local government North Lampung district that working in the field of health service. during this performance measurement system is done by following the standard assessment of civil servant who set the government in parentheses time six months to a year once internally. The measurement proved inadequate because it only uses the standard assessment, one of the most important factors for determining the long-term success is performance measurement. To measure the performance of employees in Mayjend HM Ryacudu regional hospital more effective approach uses Analytical Hierarchy Process (AHP). The criteria considered in the faithfulness of employee is a fidelity, performance accomplishment, responsibility, dedication, honesty, cooperation, initiative and leadership. Most priority weighting value is 19 percent of fidelity, performance accomplishments by 17 percent, the responsibility of 14 percent, adherence by 14 percent, the honesty of 10 percent, the cooperation of 10 percent, the initiative of 9 percent, and the leadership of 6 percent. Final results of the selection of employees where the best of each employee is Employee A has the greatest priority weighting that is 53 percent, Employee B has a priority weight of 32 percent, and Employee C a priority weight of 15 percent.

Key word: Analytical Hierarchy Process (AHP) Approach, Performance Measurement, Fidelity, Employee A.