

## **ABSTRACT**

*The study aimed to examine the effect of communication and job satisfaction on workshop's employees performance in the city of Palembang. The sample used in this study were 30 workshop's employees in the city of Palembang by purposive sampling method. Hypothesis testing using Multiple Linear Regression Analysis using SPSS 22.0. Result of this test state that 1) communication give positive impact on the workshop's employees performance, 2) Job satisfaction give positive impact on the workshop's employees performance, 3) communication and job satisfaction together give positive impact on the workshop's employees performance. Based on the adjusted R square value of 0.638, which means that 63.8% variable performance can be explained by the variable communication and job satisfaction, while the remaining 36,2% is influenced by other variable not examined in this study.*

*Keywords : Communication, Job Satisfaction, and Employee Performance.*